

THE CONSUMER PROTECTION ACT

(Act of 2005)

ARRANGEMENT OF SECTIONS

1. Short title.

PART I. *Interpretation*

2. Interpretation.
3. Application.
4. Criteria for organizations purporting to provide services for protection of consumers.

PART II. *Establishment and Functions of the Commission*

5. Establishment of Consumer Affairs Commission.
6. Functions of Commission.

PART III. *Administration*

7. Complaints made to the Commission.
8. Discretion not to conduct investigation.
9. Power to investigate not precluded.
10. Summoning persons to give evidence.
11. Obligations of persons summoned.
12. Paper, book, record or document as evidence.
13. Funds and resources of the Commission.
14. Keeping of accounts and records.
15. Annual reports and estimates.
16. Exemption from income tax.
17. Minister to make orders.

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18. Information to consumer.
19. Measurement of goods.
20. Receipt to be given to consumer.

21. Warranties.
22. Damage resulting from use of service or goods.
23. Damaged goods sold to consumer.
24. Return of defective goods.
25. Return of electrical goods.
26. Approved and non-approved services.
27. Businesses offering repair services.

*PART V. Misleading and Deceptive Conduct, False
Representations and Unfair Practices*

28. Misleading or deceptive conduct.
29. Misleading public as to the nature, etc., of goods or services.
30. False or misleading representation.
31. Non-delivery of goods or services on contracted date.
32. Advertising.
33. Advertised delivery date.
34. Conditions of demanding and accepting payment, etc.
35. Court may order payment of damages or costs.

PART VI. Unfair Contracts

36. Breach of duty or obligation.
37. Excluding or restricting liability by contract.
38. Reliance upon contractual provisions where breach.
39. Indemnity subject to reasonableness.
40. Loss or damage from defective goods or negligence of manufacturer.
41. Effect of Sale of Goods and Hire Purchase Acts.
42. Satisfying reasonableness where contract terminated.
43. Reasonableness.
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PART VII. *Miscellaneous*

45. Goods or services acquired by installment.
46. Apportionment of payments where service not received.
47. Purporting to act on Bill of Sale.
48. Registration of providers.
49. Minister may amend monetary penalties.
50. Regulations.
51. Vesting of property.

SCHEDULE.