



**MINISTRY OF INDUSTRY, INVESTMENT & COMMERCE**

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## **HSRA QUALITY POLICY**

The Hazardous Substances Regulatory Authority (HSRA) is committed to providing quality service in authorization, inspection and enforcement activities consistent with the provisions of the Nuclear Safety and Radiation Protection Act, 2015 and its attendant Regulations, 2019. Our strategic direction seeks to enhance protection of people, property and the environment, from the harmful effects of ionizing radiation, whilst creating a high level of safety and security that facilitates beneficial and peaceful use of nuclear technology.

We believe that sound operating practices and the use of competent and certified professionals contribute to our strength and provide benefit to our stakeholders. We commit to work continually to meet customer needs and satisfaction and will strive to improve the effectiveness of our ISO 9001 quality management system.

The HSRA is committed to ensuring impartiality in the conduct of all its activities. In our dealings with stakeholders, we maintain confidentiality, and it is our policy to manage this through enforceable agreements with all players and to safeguard all information obtained or created during our activities.

It is our commitment that this quality policy is communicated and reinforced throughout the HSRA, through functional and general awareness programmes.

Mrs. Maxine Russell

Director General, HSRA

*June 2020*