



ISO 9001:2015 QUALITY POLICY

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The Office of the Supervisor of Insolvency (OSI) is committed to consistently delivering service which meets or exceeds the expectations of all our stakeholders in the regulation and supervision of the insolvency regime and provision of accurate insolvency data.

The OSI will ensure that services are delivered in keeping with international best practices thereby bolstering the economy and strengthening investors' confidence in Jamaica's commercial sector. The OSI will also ensure that a robust Quality Management System (QMS) is in place to consistently enhance its delivery of quality service.

This quality service will be provided in accordance with relevant legislation and regulatory framework and in compliance with all applicable policies and procedures. The OSI is also committed to continual improvement in its business processes consistent with its QMS.

The management team takes responsibility for ensuring sure that the QMS standards and processes are communicated and understood by all members of the OSI team.

DATED this the 15th day of January 2025.

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Fayola Evans Roberts (Mrs.) J.P.
Supervisor of Insolvency

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