



Ministry of Industry Investment & Commerce

Jamaica's **Business** Ministry

CAREER OPPORTUNITY

CHIEF EXECUTIVE OFFICER

The Ministry of Industry, Investment and Commerce invites applications from suitably qualified and experienced candidates for the post of **Chief Executive Officer of the proposed Jamaica Consumer and Competition Authority**, to be established through the merger of the Consumer Affairs Commission and the Fair Trading Commission.

JOB PURPOSE

The Government of Jamaica is in the process of establishing the Jamaica Consumer and Competition Authority (JCCA) through the merger of the Consumer Affairs Commission and the Fair Trading Commission. The Authority will serve as Jamaica's principal consumer protection and competition regulator, responsible for administering and enforcing the Consumer Protection Act, the Fair Competition Act, and related legislation.

Under the strategic direction of the Board of Directors, the Chief Executive Officer shall provide visionary, ethical and results-oriented leadership to the Authority and be responsible for the day-to-day management and administration of its affairs.

The CEO will lead the successful integration of the Consumer Affairs Commission and the Fair Trading Commission into a unified, high-performing national regulatory authority; implement the strategic direction, policies, priorities and performance objectives approved by the Board; and ensure the effective administration and enforcement of the Consumer Protection Act, the Fair Competition Act and related legislation.

The successful candidate will be responsible for planning, organizing, directing and coordinating the operations of the Authority; developing programmes, services, standards and performance targets for Board approval; implementing approved plans and programmes; supporting the work of the Board and its Committees; and ensuring that the Authority delivers high-quality regulatory, investigative, educational, advocacy and consumer protection services.

The CEO will also provide strategic advice to the Board and the Ministry, foster productive stakeholder relationships, strengthen governance and accountability systems, promote innovation and digital transformation, and cultivate a culture of professionalism, transparency, service excellence, integrity and high performance.

KEY ACCOUNTABILITIES AND OUTPUTS

Strategic Leadership and Organizational Performance

- Strategic, corporate, operational and business plans developed and submitted to the Board for approval.
- Board-approved strategies, policies, priorities and performance targets effectively implemented and monitored.
- Vision, mission, values, organizational objectives and corporate priorities effectively translated into measurable outcomes.
- Organizational performance continuously monitored and improved through evidence-based decision-making and performance management systems



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Merger Transition and Institutional Integration

- Merger transition and integration strategy successfully implemented.
- Organizational structures, systems, policies and processes harmonized across the merged entities.
- Change management initiatives effectively executed to support staff engagement, organizational cohesion and service continuity.
- Unified organizational culture established and sustained

Regulatory, Investigative and Enforcement Leadership

- Consumer protection and competition mandates effectively advanced through regulatory oversight, investigations, compliance monitoring, enforcement and advocacy initiatives.
- Complaint management systems effectively administered and monitored.
- Market surveillance, market studies and research programmes conducted to inform regulatory action and policy development.
- Investigations conducted in accordance with legislative requirements, procedural fairness and principles of natural justice.
- Regulatory interventions effectively implemented to promote fair competition and consumer welfare

Tribunal and Legal Support

- Legal, investigative and evidentiary processes effectively managed to support matters before the Consumer and Competition Tribunal and the Courts.
- Litigation, enforcement and regulatory risks appropriately managed.
- Appropriate systems established to ensure the integrity and confidentiality of investigative information and evidence

Governance and Accountability

- Effective governance, accountability, enterprise risk management and internal control systems established and maintained.
- Timely, accurate and comprehensive reports submitted to the Board and relevant oversight bodies.
- Board and Committee support services effectively coordinated.
- Board decisions implemented and monitored.
- The Board kept appropriately informed on all matters relevant to the management and administration of the Authority

Financial and Resource Management

- Financial resources managed prudently and in accordance with Government of Jamaica policies and legislative requirements.
- Budgets developed, implemented and monitored.
- Procurement, asset management and administrative systems operated efficiently and transparently.
- Human resource management systems aligned with organizational priorities and statutory obligations

Stakeholder Engagement and Public Education

- Strategic stakeholder partnerships developed and maintained.
- Public education, advocacy, communication and consumer awareness initiatives effectively implemented.



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- Productive relationships maintained with Government ministries, regulators, consumer organizations, businesses, international development partners and civil society stakeholders.
- Public confidence in the Authority strengthened through transparency, responsiveness and service excellence

Policy and Institutional Development

- Recommendations provided to the Board and the Ministry regarding legislative, policy, regulatory and institutional reforms.
- Emerging marketplace trends, competition issues, consumer protection concerns and regulatory risks identified and addressed.
- Innovation, digital transformation and service improvement initiatives advanced

REQUIRED COMPETENCIES:

Leadership and Management

- Strategic leadership and visioning.
- Transformational leadership and organizational development.
- Change management and institutional integration.
- Results-based management and performance improvement.
- Sound decision-making and judgment.
- Strong people management, coaching and succession planning capabilities.

Technical Competencies

- Knowledge of regulatory impact assessment and evidence-based policy development.
- Sound understanding of investigations, compliance monitoring, enforcement processes and quasi-judicial proceedings.
- Knowledge of corporate governance, Board relations and public sector accountability frameworks.
- Knowledge of Government of Jamaica financial management, procurement, human resource and administrative systems.
- Strong knowledge/understanding of competition and consumer welfare principles and market regulation.

Communication and Relationship Management

- Excellent communication and presentation skills.
- Strong stakeholder engagement and partnership-building skills.
- Excellent negotiation and conflict resolution skills.
- Ability to influence and build consensus among diverse stakeholders

Personal Attributes

- High level of integrity and professionalism.
- Political awareness and sound judgment.
- Commitment to transparency and accountability.
- Respect for confidentiality and ethical conduct.
- Adaptability, resilience and innovation



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MINIMUM REQUIRED EDUCATION AND EXPERIENCE

Education

Master's Degree in one of the following disciplines:

- Economics, Law, Public Policy, Public Administration, Business Administration, Management Studies, Regulation, Financial Management or a related discipline

Advanced professional training or certification in corporate governance, leadership, change management, regulatory management, public sector management, economics, competition policy or consumer affairs would be an asset.

Experience

- Minimum of ten (10) years of senior management experience.
- At least five (5) years at an executive leadership level.
- Experience in a regulatory, consumer protection, competition, legal, public policy, governance, public administration, economic regulation or comparable environment.
- Demonstrated experience leading organizational transformation, institutional reform, stakeholder engagement and performance improvement initiatives.
- Demonstrated experience managing complex regulatory, investigative, compliance or enforcement functions would be a distinct advantage.
- Experience leading large-scale organizational integration, merger implementation or major change initiatives would be highly desirable.

REMUNERATION

Salary and benefits will be in accordance with the Government of Jamaica compensation framework and will be commensurate with the qualifications and experience of the successful candidate.

Further details in relation to this position can be accessed at www.miic.gov.jm

Applications, accompanied by a cover letter and résumé or curriculum vitae, should be submitted no later than **August 14, 2026** to:

**The Permanent Secretary
Ministry of Industry, Investment & Commerce
4 St. Lucia Avenue
Kingston 5
Email: ps_office@miic.gov.jm**

We thank all candidates for responding, however only short-listed applicants will be contacted